

Dear Lodging Guest,

Welcome to Caprock Inn at Cannon Air Force Base! On behalf of our entire staff, I sincerely hope your stay is pleasant and comfortable. Caprock Inn and Cannon Air Force Base are rich in history and tradition. We hope you are able to take time out of your busy schedule to enjoy the sights here and in the surrounding communities. If you need further information about the local area, our staff is ready to assist.

Continuous improvement is our goal. We welcome any comments or recommendations you may have. You may complete the comment card located in your room or pick one up at the reception desk. We also have electronic comment cards for guests who provided email addresses doing the reservation process. Once you check out, the electronic comment card will be sent to the address provided.

The Staff strives to provide outstanding guest service and accommodations to all of our patrons. Should you need anything or if we have inadvertently missed something, please do not hesitate to ask a staff member for assistance. We will take care of your request as quickly as possible.

You may reach me during normal duty hours by calling 784-2919 Ext 1000; a Guest Services Representative is available daily from 0600-2300 by dialing Ext 0 on your room phone.

Thank you for your patronage and we look forward to serving the best customers in the world!

CAPROCK INN Lodging Manager



ON-BASE EMERGENCY FACILITIES

All facilities can be contacted by dialing 911 for emergencies.

Cannon AFB Medical Clinic

208 D.L Ingram Ave., Cannon AFB, NM (575) 784-2778

Directions:

- 1. Turn left on to Eagle Claw Blvd and head North.
- 2. At stop sign go straight and arrive at Cannon Clinic

Cannon AFB Security Forces

122 E. Cochran Ave, Cannon AFB NM (575) 784-4111

Directions:

- 1. Turn left on to Eagle Claw Blvd. and head North.
- 2. Turn right on to Alison Ave. and head East.
- 3. Turn left on to Chindit Blvd. and head North.
- 4. Turn left at first driveway after Cochran intersection.



OFF-BASE EMERGENCY FACILITIES

Plains Regional Medical Facility

2100 N. Martin Luther King Jr Blvd., Clovis, NM (575) 769-2141

Directions:

- 1. Turn left on to Eagle Claw Blvd. and head North.
- 2. Turn right on to D.L. Ingram Ave. and head East.
- 3. Turn left on to Air Commando Way and head North.
- 4. Turn left on to Chindit Blvd. and head North through main gate.
- 5. At top of overpass turn right on to NM 60/84 and head East.
- 6. Turn left on to Wheaton St. and head North.
- 7. Turn Right on to 21st St. and head East.
- 8. Turn left at driveway on left before Martin Luther King Jr Blvd.

Clovis Police Department

200 N Connelly, Clovis, NM (575) 769-1921

Directions:

- 1. Turn left on to Eagle Claw Blvd and head North.
- 2. Turn right on to D.L. Ingram Ave. and head East.
- 3. Turn left on to Air Commando Way and head North.
- 4. Turn left on to Chindit Blvd and head North through main gate.
- 5. At top of overpass turn right on to NM 60/84 and head East.
- 6. Turn left on to W 3^{rd} St and head East.
- 7. Turn left on to Connelly St and arrive at police department.



BANKING FACILITIES

Cannon Federal Credit Union, 784-5500 102 Air Commando Way, Cannon AFB, NM

DRY CLEANING

AAFES Military Clothing Store, 784-3723 77 Arnold Ave, Cannon AFB, NM Dry cleaning and laundry service available.

FITNESS

Fitness Center & Commando Fitness & Aquatic Center, 784-2466 400 Air Commando Way, Cannon AFB, NM Mon-Fri, 5 AM - 10 PM Sat & Sun, 9 AM - 6 PM

FIREARMS

Firearms, explosives, archery equipment and swords are not authorized in any lodging facility at Air Force installations. *Contact Security Forces for storage of these items at 784-4111*.

THEATER

Base Theater, 784-0299 101 Albright Ave, Cannon AFB, NM Fri, 7 PM Sat & Sun, 3 PM & 7 PM



TORNADO THREAT FOR CANNON AFB

TORNADO WATCH: A tornado watch is declared when conditions are favorable for tornadoes to form. All personnel inside buildings are encouraged to listen to commercial radios or weather radios for changes in weather conditions. Work centers should notify personnel working outside of the tornado watch. Plan the actions to be taken in the event a tornado warning is sounded

TORNADO WARNING: A tornado has been sighted in the area or indicated on radar.

PERSONNEL IN BUILDINGS: Take cover immediately. Personnel should NOT go outside. A building offers better protection than being outside. Personnel will move to the lowest level in the building and an interior room/hallway without windows. If possible, take cover under a desk or table as an additional protective measure. If nothing is suitable to get under, get on the floor in the center of the room. All personnel will take cover until the all-clear is announced.

PERSONNEL OUTSIDE: Take cover immediately in the nearest building. If a building is not close by, personnel should move quickly to a low-lying area or ditch to take cover. They should lay face down with their hands covering their heads. All personnel will take cover until the "All-Clear" is announced. NOTE: If the tornado warning is accompanied by heavy rain, use extreme caution in low-lying areas as flooding/flash flooding may occur.



PETS

Pets are not allowed in any of the transient quarters except for our "pet friendly" TLF'S. A minimum \$150.00 cleaning fee will be assessed to guests who disregard this policy. Please refer to the kennel and veterinarian information below to find a place for your pet to stay:

KENNELS AND VETERINARIANS

Sierra Pet Hotel

Affiliated with All Pets Animal Hospital 813 N Norris St. Clovis, NM 88101 (575) 935-1010

Clovis Veterinary Hospital

2201 W. 7th Street, Clovis, NM 88101

(575) 769-2249

Prairie Lake Veterinary Clinic

605 Arizona Street, Clovis, NM 88101

(575) 935-7387

Allegiance K-9 Training and Boarding

1142 CR N, Clovis, NM 88101

(575) 769-0231

Jamieson Creek Kennel

400 Sharps Ave. Clovis NM 88101

(603) 313-9506

All Pets Animal Hospital

3908 N Prince St Clovis, NM, 88101 (575) 769-2829

Caprock Veterinary Clinic

523 S Avenue C Portales, NM (575) 359-1513



Welcome Valued Guest!

We have provided you with a few complimentary items to get you through your first night's stay. Feel free to ask any lodging team member if you need any of these items replenished.

If you forgot to pack a toiletry item, please come see us at the Reception Desk. We should have what you need available for purchase.

The Air Force Inns Promise: "Our goal is to provide you a clean, comfortable room to guarantee a good night's rest and pleasant stay. If any part of your stay with us is not satisfactory, please provide the lodging manager or front desk staff an opportunity to 'make it right'."



DEPARTMENT OF THE AIR FORCE 27TH SPECIAL OPERATIONS FORCE SUPPORT SQUADRON (AFSOC) CANNON AIR FORCE BASE NEW MEXICO

1 Oct 2024

MEMORANDUM FOR ALL OCCUPANTS

FROM: Caprock Inn Management

SUBJECT: Policy for all Guests of Caprock Inn

1. **CHECK-IN/CHECKOUT POLICY**: Check-in time is 1400 and check-out time is at 1100. Guests checking in between the hours of 2300 and 0500 will be charged for that night. Guests checking out after 1100 are subject to a fee equivalent to the room rate, unless late checkout is preapproved by management. For priority, all extensions are treated as new reservations.

2. ROOM RATES:

Visiting Quarters	\$99.00
TLF's	\$107.00
Pet Friendly TLF's	\$117.00
General's Suites	\$107.00
DV Suites	\$107.00

- 3. **PAYMENT POLICY:** The Caprock Inn accepts the following forms of payment: Government issued Visa or MasterCard, Personal Visa, MasterCard or American Express, cash, traveler's checks, and personal checks (for account balance only). Checks must be preprinted with name, correct address, telephone number, military unit, and rank.
- 4. **PET POLICY:** Pets are authorized in designated TLF's **ONLY.** Pets are not allowed in common areas such as fitness & laundry rooms, or the front desk. Pets are defined as dogs and cats only. All dogs must be on a leash outdoors. All pets MUST be kenneled when guests are not in their room. Housekeepers will enter Pet TLF rooms daily to service and inspect for pet damage. Guests may be charged up to a \$150.00 fee plus any additional expenses for damages or to return a non-pet room to inventory if found in violation of the pet policy. Failure to follow this policy may result in eviction from your room.
- 5. NO SMOKING POLICY: All facilities at the Caprock Inn are designated as non-smoking. Smoking is permitted only at outside designated smoking areas located throughout the property. Do not smoke in the immediate vicinity of room entrances. Smoke will still be able to enter rooms. Guests are required to dispose of all cigarette butts in the appropriate manner and place in designated containers. Guests may be charged up to a \$150.00 fee plus any additional damages incurred to return a room to inventory for violating the no-smoking policy.
- 6. DO NOT DISTURB (DND) POLICY: Do not disturb signs cannot be displayed for 3 consecutive days. If this occurs, housekeeping/lodging manager is required to enter guest rooms on the 3rd day and view the room to ensure occupant's safety, welfare and adherence to policies. If you require room service, your DND sign must be removed prior to 1400 hrs. Guests are strongly encouraged to allow housekeeping staff entrance into rooms on a daily basis to properly service rooms.
- 7. EXCESSIVE CLEANING FEE: An excessive cleaning fee may be assessed to guest accounts. Excessive cleaning includes dirty dishes, stained carpets, odor removal, excessive trash removal, etc. The minimum excessive cleaning fee imposed will be at least \$25.00 and not to exceed \$150.00. Please pick up loose items such as clothes, luggage, toys, etc., off floors and beds prior to housekeeping service. Items left on the floor present a safety hazard that could result in injuries.
- 8. DAMAGES: Due to possible damages and employee mishaps, please do not rearrange room furniture. Guests may be held liable for the cost of repair/replacement of furniture, carpet, appliances or fixtures if damaged due to negligence or movement.
- 9. MAIL DELIVERY POLICY: Due to liability and postal regulations, standard delivered mail does not reach the Caprock Inn. However, inhouse guests may have UPS or FedEx packages delivered. Long term guests may have mail delivered to the Post Office via General Delivery service. The address is:

Your Name General Delivery Box 9999 Cannon AFB, NM. 88103

10. Caprock Inn is open 24 hours a day, please contact the front desk if you have any questions and/or concerns.

Thank you, Caprock Inn Management



Your safety and the security of your personal property are of the greatest concern to us. We urge you to take advantage of the following suggestions:

- Do not leave money or valuables in plain sight.
- Please take such items with you or secure them in the in-room safe located in your closet.
- Please follow the directions provided on the safe.
- Always lock your door, whether you are in your room or away, even if you will be gone for only a few minutes.
- Do not admit anyone into your room without first ensuring identification. All rooms have a "peep hole" provided in the door. If there is any doubt about a person's true identity, please contact the Reception Desk at extension "0".
- Safeguard your key! Be sure to leave it with the Reception Desk or in your room upon departure. Do not leave your key in the door or give your key to others.
- If you find a lock not working, contact the Reception Desk at extension "0" for immediate repairs. Secure all locking devices provided on windows and doors at all times.
- Do not store valuables inside parked vehicles.
- Do not reveal your name or room number to strangers.
- Do not leave luggage unattended when checking out.
- If you notice anything of a suspicious or alarming nature, or have need of any special assistance, please contact the Reception Desk immediately.



Housekeeping Services

Housekeeping service is provided seven days a week during the hours of 0900-1600 unless a "DO NOT DISTURB" sign is posted on your door. When a DO NOT DISTURB sign is on the door, the staff will return between 1300-1400. If the sign is still displayed, no service will be provided. Staff members will enter the room on the third consecutive day that a "DO NOT DISTURB" sign is posted. Sheets are changed every 7 days and upon check-out. Towels will be exchanged daily if requested. Guests can help our staff by placing clothing in closets and/or drawers, and by placing dirty clothing in a proper container. Staff members are not permitted to remove clothes from the floors or beds. Additionally, guests should keep refrigerator free of spoiled food items.

Ice Machine

Ice machines are located in the laundry room in bldg. 1816 and on the 2nd floor of bldg. 1816 in the breezeway near the stairwell. All TLFs are equipped with ice machines.

Internet Access

Wireless internet access is available in all buildings. A courtesy computer is located at the Reception Desk in the Business Center for guest use as well.

Laundry

Washers and dryers are provided free of charge for the guest. They are located in building 1816. Laundry detergent may be purchased at the Reception Desk or from the vending machine located in the laundry room. The Government and this facility are not responsible for articles of clothing left unattended. Please, report inoperative machines to the Reception Desk. All rooms are equipped with irons and ironing boards.

Lost and Found

Call the Reception Desk (0) for assistance. Items will be held for 30 days.



Mail

Guests who require mail service while staying at Caprock Inn should use the base general delivery address:

Your Name General Delivery P.O. Box 9999 Cannon AFB, NM 88103

Maintenance

Dial the Reception Desk (0) for assistance.

Amenities

For your convenience you will find selected amenities in your room. Additional items are available at the Reception Desk.

Fitness Room

Guests may access the fitness room, located on the first floor of building 1816 next to room 4107, by using their room key.

Pack-n-Play

Pack-n-Plays are available for the Temporary Lodging Facilities (TLFs) only.



Business Center

Caprock Inn Business center is located in the lodging reception area and includes a computer with Internet access and print/scan capabilities. The Business Center is available from 0600 to 2300 daily.

Wake Up Calls

There is an AM/FM alarm clock on the nightstand in your room. Should you prefer a wake-up call, dial 0 for the Reception Desk.

Security Forces

Please contact the Reception Desk (0) or dial them directly at 784-4111. If you require emergency services dial 911.

Parking

Parking is available to all overnight guests. Guests with large vehicles requiring more than one parking space must park in the overflow parking lot across from the Reception Desk. Be sure to lock your vehicle and take all valuables with you. We are not responsible for these items. Parking lots are for registered guests only and not to be used for long term parking.

Personal Effects

Personal property should be secured or taken with you when you leave your room. Housekeepers are instructed not to pick up or move occupant's personal property at any time. Leaving items lying around your room will result in your room not being thoroughly cleaned.



Sundries

DV Suites are stocked with sundries for your convenience and paid for on the honor system. Sundries are also available at the Reception Desk located in building 1900, from 0600 to 2300 daily. State law requires you to be 21 years of age to purchase alcoholic beverages.

Towels

Towels are changed daily and linens weekly. Please help with water conservation:

* A towel on the rack means: "I'll use it again."

* A towel on the floor means: "Please exchange."

Please do not remove linens or towels from your room. Missing linens and/or towels will be charged to your account.

Pest Control

The control of pests, primarily the field mice, is an ongoing problem. These creatures along with roaches, small harmless reptiles, ants and numerous flying insects love the climatic conditions in this area. If you see any of these unregistered guests, call the Reception Desk for special attention. You can help too, by properly discarding waste food items and keeping usable items in the refrigerator.

Telephone Service

Telephone service is provided for your convenience and the option to use it for long distance is your choice. Guests are liable for all long-distance charges made from their rooms. Dialing instructions can be found near the phone.

*There is no charge for 800, 877, 888 numbers and local calls.



Payment for long distance calls may be made at the Reception Desk anytime during the guests' stay. Long distance is <u>\$0.10</u> a minute. Guests are advised when long distance charges become excessive.

Voicemail & Wakeup Call Instructions

- **To Register/Change Automatic Wake Up:** Dial 73050 and follow the prompts to set a wakeup call.
- **To Cancel Automatic Wakeup:** Dial 73050, Press 2 to cancel the wakeup call.
- To Retrieve Messages From Your Telephone Mailbox:
- To retrieve and /or delete messages from your room dial 6000 and follow the voice prompts. (Note: If you have a Cisco Phone
- You may just press the message button)

Please DO NOT unplug the phone cable.

Please do not put a password on the voicemail system other than the room number. Patrons forget to change the password back to the room number it's a lengthy process that involves having the contractor reset the passwords in our system. Thank you



Telephone Information TELEPHONE DIALING INSTRUCTIONS

Caprock Inn	575-784-2919/DSN 681-2919
Room to Room	Dial Room #
Long Distance (Charge to Room)	99-1 Then the #
Calling Card	99-1 Then the # to the Service
Toll Free	99-1-8XX then the #.
Collect	99-Then # to the Service
Credit Card	99-1 Then # to the Service
Local Calls	99-1 Then Seven Digit #
On Base Duty #'s	97-784-Then Last 4 Digits
Defense Switching Network (DSN)	94-Then 7 Digit #
Reception Desk/ Wake-up Call	0
Lodging Manager	1000
Lodging Manager's Assistant	1001
Guest Services Manager	1002
Housekeeping	3306/3305



BASE EMERGENCY NUMBERS

*When using a CELL PHONE to call 911 you will be connected to CLOVIS dispatch office.

Ambulance	911
Fire Department	911
Security Police	784-4111

A guest can be reached in their room by dialing (575)784-2919/2918, then whatever the room number is as the extension.

Airline Information

American Airlines	1-800-433-7300
Southwest Airlines	1-800-435-9792
Delta	1-800-221-1212
Continental Airlines	1-800-523-3273
Great Lakes Airlines	575-389-1230



BASE TELEPHONE NUMBERS

<i>FACILITY</i> Accounting and Finance	ADDRESS 110 Alison Ave	PHONE # 784-2647
Air Force Aid Society	110 Alison Ave	784-4228
Area Defense Council	110 Alison Ave	784-2915
Auto Skills Center	317 Chindit Blvd	784-2170
Base Exchange	102 Levitow Ave	784-2141
Barber Shop	102 Levitow Ave	784-9986
Bowling Center	105 Albright Ave	784-2280
Chaplain/Chapel	104 Albright Ave	784-2508
Child Development Center	335 D.L. Ingram (On-base)	784-2704
Child Development Center	101 James F. Boatwright (Off-base)	784-6259
Clinic	208 D.L. Ingram Ave	784-2778
Command Post	110 Alison Ave	784-2253
Commissary	102 Levitow Ave	784-4330
Community Center	108 Cunningham Ave (upstairs)	784-6381
Pecos Trail DFAC	205 Air Commando Way	784-2420
Education Office	110 Alison Ave	784-1484
Express/Class VI	108 Eagle Claw Blvd	784-5766
Family Services	331 D.L. Ingram Ave	784-2452
Fitness Center	400 Air Commando Way	784-2466
Golf Course	105 Olds Dr	784-2800
High Plains DFAC	100 S Dagger Rd	904-3139
Landing Zone	211 Levitow Ave	784-2804



Laundry/Dry Cleaner	77 Arnold Ave	784-3723
Legal	101 Air Commando Way	784-2211
Library	107 Albright Ave	784-2786
Lodging	311 Eagle Claw Blvd	784-2919
Military Clothing	77 Arnold Ave	784-6630
Outdoor Recreation	110 West St	784-2773
Official Mail Center	502 S Aderholt Lp, Bldg 2320	784-2410
School Age Program	102 Eagle Claw	784-2747
DZ Aquatic Center	108 Cunningham Ave	784-2910
Tailgate Sports Lounge	108 Cunningham Ave	784-2448

UTILITY COMPANIES

CABLE/ Suddenlink Communications	575-763-4411
ELECTRIC/Xcel	1-800-922-1987
GAS/ PNM Gas Services	1-888-342-5766
TELEPHONE/ Suddenlink Communications	575-763-4411
WATER/ EPCOR Water Company	575-763-5536

CHECK CASHING

Base Exchange	784-2141
Cannon Federal Credit Union	791-3353
Landing Zone	784-2853
Express	784-5

GOLF COURSE:

The Whispering Winds Golf Course located at 105 Olds Drive, near the front gate, is open year around. In addition to 18 holes of challenging golf, the course features a full-service pro shop, driving range, and practice putting greens. The course Chip Shot Dining Room offers breakfast, lunch, and refreshments, and is a favorite spot for golfers and non-golfers alike. Visit our award winning Golf Course program - Best Golf Program in AFSOC 2008

LIBRARY:

The base Library is available to active duty and retired military personnel, civilian employees and their dependents. The Library features a large collection of books, periodicals and reference materials, public Internet access, copying, and other services are offered. Call for hours.

AUTO SKILLS CENTER:

The Auto Skills Center located on 105 Chindit Blvd, has 3 stalls available for customer use. One of the stalls has a lift where patrons can do major and minor repairs to their automobiles. The shop provides engine and computer diagnostics, tire repair, wheel balancing and front-end alignment service. Additionally, the shop employs mechanics ready to assist you with your car repair. The Auto Skills Center also oversees the base used car lot for selling your car, truck, recreational vehicle or boat. Call for hours.

BOWLING CENTER:

Cannon Lanes located at 105 Albright Ave., provides a pleasant, modern bowling and dining facility, with programs and events that cater to all levels of competition. Leagues are offered year round. The Snack bar is a favorite for breakfast, lunch, and evening meals. Special programs include Family Fun Nights, Cosmic Bowling, & 3-6-9 tournaments. For the comfort of our customers and families. Cannon Lanes is also smoke free.

HONOR GUARD:

The Cannon AFB Honor Guard's primary mission is to pay final respects to our fallen comradesthe men and women who have served this great nation. Their secondary mission is to provide

784-2786

784-2170

784-2280

784-6996

784-2800

AIR FORCE INNS



support for ceremonial and protocol functions such as memorial services, cordons for VIPs and weddings, and color guard for change of commands, official base ceremonies, and community events. The Honor Guard training facility is located in Bldg 215, West St. behind Outdoor Recreation.

CHILD DEVELOPMENT CENTERS:

CHAVEZ CDC	784-6259
CANNON CDC	784-2704

784-6381

The Child Development Centers offer full-time care for children of military members, DOD civilians and DOD primary contractors, ages six weeks through kindergarten. The Chavez CDC is located at 101 James F. Boatwright Rd in the Chavez West housing area. The Cannon CDC is conveniently located at 335 D.L. Ingram. Both centers are accredited by the National Association for the Education of Young Children and offer high quality hands-on curriculum for children. Preschool enrichment classes and hourly care are also available.

COMMUNITY CENTER:

The Central Community Center located in The Drop Zone, at 108 Cunningham Ave. The Community Center offers a variety of programs and services for "Team Cannon" members including: talent shows, games, classes, and many more. Call for hours.

CLUBS	TAILGATE SPORTS LOUNGE	784-2448
	LANDING ZONE	784-2804

Cannon AFB operates a collocated club, Landing Zone, at 211 Levitow Ave and Tailgate Sports Lounge at 108 Cunningham Ave. All ranks dining is available for all civilian and military base employees. The Landing Zone offers lunch, dining and full-service catering for private and military functions. These events are open to all club members and non-members. Tailgate Sports Lounge with its sports themed décor' offers daily lunch specials and televised sporting events on many wide-screen TVs throughout the facility and includes pool tables, arcade games and darts. Please call for hours of operations.

BASE THEATER

Cannon Theater, operated by AAFES, offers first run movies at great prices. It has a wellstocked snack bar, providing candy, snacks and sodas for your movie enjoyment. The theater is located at 103 Albright next to the base Chapel. Call for movie listing and times.

OUTDOOR RECREATION:

Outdoor Recreation, located at 106 West St, provides education and rental equipment to the outdoor enthusiast. Outdoor Recreation activities include ski trips, hunting and fishing seminars, scuba diving classes, horseback riding, bicycle programs, and other outdoor excursions. Outdoor Recreation operates a ski shop, with rental services and offers ski lift tickets and reduced rates. Call for hours.

PECOS TRAIL DINING FACILITY:

The Pecos Trail Dining Facility is located at 203 Air Commando Way, features pleasant surroundings and provides exceptional food. Meals are available for everyone with base access. Enjoy breakfast, lunch or dinner—between meal times visit Pecos Trail for grab 'n go items such as salads, sandwiches, chips, etc. Call for hours.

SCHOOL AGE PROGRAMS:

Youth Programs is located at 102 Eagle Claw Blvd, They provide programs for base dependent youth aged 6-18 years including an instructional classroom, administrative offices, a school-age playground and a gym. Call for hours

AIR FORCE AID SOCIETY:

The Air Force Aid Society is a non-profit organization that helps the Air Force take care of its own in emergency situations, providing assistance through interest free loans or grants. Education and scholarship information is also available.

784-2582

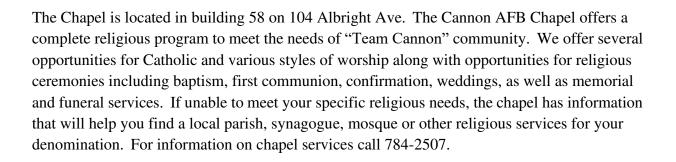
784-4228

784-2747



784-2420

784-2773



BASE EXCHANGE:

BASE CHAPEL:

The Army and Air Force Exchange Services (AAFES), located at 102 Levitow Ave, operates a variety of activities on Cannon AFB and offers a large selection of clothing, electronics, housewares, health and beauty aids, cosmetics, linens and outdoor furniture. Visit the AAFES web page at <u>www.aafes.com</u> for more information on services provided. Within the BX is a mall complex offering a barber shop, beauty shop, GNC, along with roving concessions. The BX is also home to a food court, featuring Starbucks, Domino's Pizza & Subway. Call for hours.

COMMISSARY:

The Commissary is located at 102 Levitow Ave operates a bakery and deli offering butcher services and stocks more than 16,000 line items to serve your shopping need. Call for hours.

EDUCATION CENTER:

Full ranges of educational opportunities are available to members of Cannon AFB. On base academic programs are provided through the Education Center and include classes leading to associate, bachelors and masters degrees. Self-development opportunities are available through the Learning Center and materials are also available for check-out in support of the college level education-testing program. Contact the Education Center for more information on schools and programs.

784-4330

784-2141

784-2508

784-1484





AIRMAN & FAMILY READINESS CENTER

784-4228

The Airman & Family Readiness Center offers programs and services to DOD personnel and their families. Programs offered by the center include Information and Referral, Relocation Assistance, Career Focus, the Family Life Education, Family Readiness, Personal Financial Management, the Toy box loan closet and Transition Assistance Program is designed to assist DOD personnel and their families who are relocating, separating or retiring. Services offered include Smooth Move Briefings, Welcome to Clovis Tour, & Sponsor Training. The Career Focus Program is designed to help spouses, military and civilian personnel, and family members find employment. Employment assistance workshops include: resume writing, federal job application preparation and interviewing skills techniques. The resource center has computers with Internet access, resume writing software, a fax machine, & telephone.



DINING FACILITIES, ON BASE

CANNON LANES Lunch/Dinner **105 Albright Ave 784-2280** Tue-Thurs: 1030 – 2100 Fri: 1030– 2100

LANDING ZONE Lunch DAGGER ALLEY LOUNGE

211 Levitow Ave 784-2804 Wed: 1100 – 1300 Fri: 1600 – 2100

WHISPERING WINDS GOLF COURSE

105 Olds Dr 784-2312 Breakfast/ Lunch

Mon – Fri: 6:30 AM – 1:00 PM

PECOS TRAIL DINING FACILITY 203 Air Commando Way 784-2420

Breakfast	Mon-Fri, 0600-0900
	Sat-Sun, 0730-0900
Grab 'N Go	Mon-Fri, 0900-1030
	Sat-Sun, 0830-1030
Lunch	Mon-Sun, 1030-1330
Grab 'N Go	Mon-Fri, 1330-1630
	Sat-Sun, 1330-1630
Dinner	Mon-Fri, 1630-1830
	Sat-Sun, 1630-1800



HIGH PLAINS CAFE' (HPC) Flight Line

OPEN M-F FOR MIDNIGHT MEAL, BREAKFAST, LUNCH & DINNER. CLOSED WEEKENDS, FAMILY DAYS AND HOLIDAYS.

Midnight Meal Breakfast Lunch Grab 'N Go Sun - Thurs 2230-0100 Mon - Fri: 0530-0900 Mon - Fri: 1100-1300 Sun: 1030 - 1300 Mon - Thurs: 0530 - 1300 Fri: 0530 - 1830

DECA COMMISSARY

784-4331

Mon: 1000 - 1400 Tue-Fri: 0900 - 1900 Sat: 0900 - 1800 Sun: 1000 - 1700

AAFES

EXCHANGE	784-2141
Mon – Sat: 1000 - 1800	

Sun: 1000 - 1700

EXPRESS

784-5766

Mon – Fri: 0600 - 2200 Sat – Sun: 0600 - 2100



DOMINO'S	102 LEVITOW • 784-3033
	Sun – Thurs: 1000 - Midnight
	Fri- Sat: 10 AM – 0100
SUBWAY	102 LEVITOW • 784-5777
	Mon – Fri: 0800 – 1900
	Sat: 1000 – 1800
	Sun: 1000 - 1700
SOMETHING DIFFERENT GRILL	101 AIR COMMANDO WAY • 784-2772
	Mon-Fri: 0600 - 2000
POPEYE'S	108 EAGLE CLAW (EXPRESS) • 784-9263
	Mon-Fri: 1000 – 1900
	Sat – Sun: 1100 - 1800
STARBUCKS	102 LEVITOW (EXCHANGE LOBBY) • 784-8069
	Tues – Thurs: 0600 - 1800
	Fri: 0730 – 1600
	Sat – Mon: 0900 - 1600

* The information above is current as of publication and is subject to change without notice*



AREA RESTAURANTS

MEXICAN

Juanito's Restaurant	1608 Mabry Dr	762-7822
La Espiga De Oro	1501 N Prince St	763-9317
Leal's Restaurant	2115 N Prince St	763-9069
Taqueria Jalisco Mamacita's	217 W 7th St	763-1865
La Fiesta	501 N Main St	935-7114
	901 Llano Estacado Blvd 810 E 21 st St. Swite 5	763-9317 935-4823
Guadalajara Del Taco	810 E 21 st St, Suite 5 3916 N. Prince St.	935-4823 935-1101
Chipotle Restaurant	3501 N. Prince St.	935-0351
ASIAN		
Happy Garden	116 E 21st	762-6238
Saeng's Orient	19 Lasso Rd	791-6791
Shogun Japanese Steak House	600 Pile St	762-8577
Fuzhou Buffet	116 E. 21st St	762-6238
Thai City	1404 Mabry Dr.	935-6868
Siam Bistro	2916 N Main St	935-8999
Blaz'n Asian	720 N Prince St	218-3030
Bokka	1780 N Prince St	763-2262
BARBECUE		
Rib Crib	4020 N Prince St	742-0200
Dickey's	2417 N Prince	935-7427
FAMILY DINING		
Applebee's	516 E Llano Estacado Blvd	742-1144
Buffalo Wild Wing's	3505 Prince St.	935-0384
Chili's	3805 N Prince St	762-5096
Cook's Restaurant		
	4700 Mabry Dr	762-9423
Cotton Patch Café	2604 N Prince St	762-2233
Cattle Baron	1600 S Ave D (Portales)	
Denny's	4000 Prince St.	763-9725
International House of Pancakes	811 E 21st St	763-4043
K-Bob's Steak House	1600 Mabry Dr	763-4443
Red Lobster	2601 N Prince St	762-0355
Roosevelt County Brewing Co.	201 S Main Ave (Portales)	226-2739
Something Different Grill Express	3400 N Prince St	763-8080
Texas Road House	512 Llano Estacado Blvd	265-5106



PIZZA

Wendy's

Wienerschnitzel

Domino's	102 Levitow Ave. CAFB	784-3033
Domino's Pizza	1917 N Prince	763-3030
Little Caesars Pizza	2216 N Main St	769-3532
Papa Murphy's	3900 N Prince St	763-7272
Pizza Hut	1200 21st St	762-3843
Pizza Hut – Wing Street	3317 N Prince St	769-2629
Snappy Tomato Pizza	2023 E 21st	935-7700
FAST FOOD		
Arby's	2111 N Prince St	763-4521
Burger King	101 Air Commando CAFB	784-3878
Bill's Jumbo Burger	2113 N Main St	763-7825
Dairy Queen	2221 N Main St	763-1497
Dairy Queen	1111 E 1st St	763-1497
Daylight Donuts	2201 N Prince St	763-4744
Foxy Drive-In	720 W 7th St	763-7995
Kentucky Fried Chicken	2120 N Prince St	762-9221
Long John Silver's	1101 Mabry Dr	762-2134
McDonald's	14 & Mitchell St	762-0291
McDonald's	2904 E Mabry	769-1880
McDonald's	1020 W. 1st (Portales)	359-0204
McDonald's	3801 N Prince St	935-9356
Popeyes	1111 Eagle Claw Blvd CAFB	784-9263
Sonic Drive-In	205 W 7th St	769-0013
Sonic Drive- In	2000 N Prince St	762-6640
Sonic Drive-In	2800 Mabry Dr	763-2252
Sonic Drive-In	500 W 2nd St (Portales)	359-2023
Subway	800 E 1st St	742-2166
Subway	In Clovis Walmart	762-1001
Subway	701 E 21st St	762-8223
Taco Bell	2829 N Prince St	763-6270
Taco Box	136th W 21st St	762-6645
Taco Villa	3520 N Prince St	742-2237
Twin Cronnie Drive-In	709 Commerce Dr	763-5463

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2833 N Prince St

1220 Main St

763-9537

762-1968



MAPS

For maps of the local area, please see the Reception Desk.

Billy the Kid Museum

The museum contains cowboy and Billy the Kid memorabilia. It is located west of Clovis on Hwy. 60-84, in the town of Fort Sumner, 1-505-355-2380, or call ITT at 784- 1275 for information on any item in this section.

Blackwater Draw Archaeological Site and Museum

The museum is maintained by Eastern New Mexico University and contains artifacts from the dig site and Clovis history. The archaeological dig, a Clovis type-site, is unearthing fossils and artifacts indicating Paleo-Indian habitation here almost 12,000 years ago. For general information call ENMU at 1-505-562-2254. Museum: seven miles northeast of Portales on Hwy. 70 at 1-505-562-2202. Dig site; six miles north of Portales on Cannon AFB Road (Hwy. 467) at 356-5235.

Clovis Depot Model Train Museum

The old Clovis Santa Fe Passenger Depot has been restored to the condition it was in the 1950's, when trains were being converted from steam to diesel. Placed on the National register of Historic Places, the depot now is a museum holding working model train layouts and historical train memorabilia. 221 W First St, Clovis at 762-0066.

Dalley Windmill Collection

The Collection, billed as the worlds largest, features a variety of windmills. 1506 Kilgore Ave., Portales at 356-6263.

Eula Mae Edwards Museum and Gallery

The Museum house prehistoric artifacts and hosts art shows. Clovis Community College, 10th and Sycamore St, Clovis at 769-4115.



Fort Sumner State Monument

Fierce resistance by Mescalero Apache and Navajo peoples to American invasion of their traditional lands was countered by the U.S. Army, which directed Col Kit Carson to kill or round up all he could. By 1864 nearly 9000 people were held captive at Fort Sumner. After four years of confinement, they were allowed to return to their homeland. A museum at the site displays photos and information relating to those years of captivity. Seven miles southeast of Fort Sumner via Hwys. 60 and 212 at 1-505-355-2573.

Hillcrest Park Zoo

More than 500 animals, including exotic species and a petting zoo are housed there. The park has a golf course, picnic areas, a swimming pool, a sunken garden, and playing fields. 10th and Sycamore St, Clovis at 769-7873.

H.A. "Pappy" Thornton Homestead and Museum

The museum features a prairie farmhouse, a dugout cabin, and antique farming equipment. The surrounding Ned Houk Park has recreation facilities. Eight miles north of Clovis on Hwy. 209 at 389-5146.

Miles Museum

A collection of minerals and gems from New Mexico's mines are on display. Open by appointment only. Roosevelt Hall, ENMU campus, Portales at 562-2498.

Natural History Museum

Attractions include wildlife exhibits, aquariums, and a bee colony. ENMU campus, Portales at 562-2723.



Old Fort Sumner Museum

The museum contains artifacts, pictures, and documents dating back to 1865. Four miles east of Fort Sumner on Hwy. 84, then three miles south of Billy The Kid Road at 1-505-355-2942.

Roosevelt County Museum

The museum preserves Eastern New Mexico's 19th and 20th century artifacts. ENMU campus, Portales at 562-2592.

Old Lyceum Theater

Located historic downtown Clovis, the theater was built in 1920 and 1921 for live vaudeville performances and film screenings. Early guest artists included John Philip Sousa. The theater, restored in 1982, houses a museum and host's concerts, plays, and other functions from September through June. The theater is wheelchair-accessible, and guided tours are available. 411 Main St, Clovis at 763-6085.

CHANNEL LISTINGS

For Channel Listing, Please Press Guide on your Cable TV Remote

RADIO CHANNELS

Oldies	101.5
Рор	107.5
Рор	98.9
Рор	99.9
County	99.1
Country	105.9



This information is made available as a public service and does not imply Air Force endorsement of the company's products or services.

TRANSPORTATION INFORMATION

<u>Rental Cars</u>

Enterprise 763-9733

Airport Shuttle Services

Superior Airport Shuttle, LLC1-575-762-8343***Reservations are required

Provides shuttle service to/from Lubbock Airport, Amarillo Airport, Clovis, CAFB, Portales, and surrounding area



27th Special Operations Wing Cannon Air Force Base, New Mexico



The Heritage of America's Western Air Commandos

Significance of the Shield

The colors of the shield, ultramarine blue and Air Force yellow, are the colors of the United States Air Force. The blue represents the sky and the yellow represents molten gold. The clenched fist indicates strength. The magnolia is the state flower of Louisiana, where the 27th Bombardment Group (Light) was first organized.

Motto

Intelligent Strength

Mission Statement

The primary mission focus of the 27th Special Operations Wing is to provide and enable precise, reliable, flexible and responsive airpower for operational commanders while sustaining and growing a premier Air Force installation.



Cannon Air Force Base History

Cannon Air Force Base, a major Air Force Special Operations Command installation, lies on the high plains of eastern New Mexico, near the Texas Panhandle. The base is six miles west of Clovis and is 4,295 feet above sea level.

Cannon AFB can trace its roots back to June 1929, when it served as a civilian passenger facility, then known as Portair Field, for early commercial transcontinental flights. At Portair Field, passengers from Los Angeles, California, arrived at dusk, and after their day-long four-stop flight, transferred to an eastbound train for night travel. Westbound travelers boarded Ford Tri-Motor planes in the morning and proceeded to Los Angeles by air, with stops at Albuquerque, New Mexico; Winslow, Arizona; and Kingman, Arizona. This service lasted about 15 months until longer-range aircraft made it possible to bypass Clovis. The field then became the Clovis Municipal Airport.

War brought new importance to the field. In August 1942, the War Department selected Clovis as one of three sites for a "super-airdrome"; Salina, Kansas and Ephrata, Washington were the others. Each was equipped to handle "blind landings" and the "larger aircraft which were coming into use or were projected for the future". Construction for Clovis Army Air Base began on 3 September 1942, with the first unit, the 409th Base Headquarters and Air Base Squadron arriving on 24 December 1942.

From 1943 to late 1945, Clovis Army Airfield served as an aircrew training base for bombardment organizations. The 302d Bombardment Group trained B-24 air crews from June to December 1943. From February to April 1944, B-17 air crews from the 93rd, 467th, 497th, 498th, and 500th Bombardment Groups completed their training. Training of B-29 units started in February 1945 and continued until 1946. In December 1944, the base, renamed Clovis Army Air Field in April 1943, added Photo and Weather Reconnaissance courses to its training curriculum. Replacement crew training and gunnery classes lasted throughout the war years. As post-war demobilization took effect, Clovis Army Air Field operations dwindled. By February 1946, personnel shortages reduced bombardment training to a minimum. On 8 July 1946, the station was placed on reduced operational status with most of its activities closed out. Inactivation came on 28 May 1947.

During its period of inactivation, the field changed hands frequently. Strategic Air Command (SAC) took control of it first on 1 August 1947. SAC then handed the base to Air Training Command on 1 April 1950, who gave it to Tactical Air Command (TAC) on 23 July 1951. Also during this time, on 13 January 1948, the name changed to Clovis AFB. TAC began using Clovis AFB in October 1951. The 140th Fighter-Bomber Wing, an Air National Guard unit called to active duty, and its F-51 *Mustangs* remained at Clovis AFB until it inactivated and returned to the Guard on the last day of 1952. Taking personnel from the 140 FBW, the 50 FBW activated New Year's Day 1953, flying F-51 aircraft. The wing remained at Clovis until it transferred overseas in August. In the months immediately prior to its departure the wing transitioned to the F-86. The 388 FBW took the place of the 50 FBW in November 1953, only to be replaced eleven months later by the 312 FBW.



The new wing flew F-84 *Thunderjets*, but acquired F-86H *Sabers* by the end of the year. Later, in December 1956, it transitioned to F-100 *Super Sabres*.

During 1958, a number of important changes affected Clovis AFB. On 1 June, Clovis AFB became a "permanent" Air Force installation. A week later its name was changed to honor General John Kenneth Cannon.

In October, the 474th Fighter-Bomber Wing and the 832d Air Division joined the 312 FBW at Cannon AFB.

On 18 February 1959, the 312th Tactical Fighter Wing inactivated. On that same day, the 27th Tactical Fighter Wing transferred without men or equipment from Bergstrom AFB, Texas, to Cannon AFB. The men and planes of the 312 TFW were all assigned to the 27 TFW.

Throughout the early 1960s, planes and crews from Cannon AFB deployed around the world. They went to Berlin during the Berlin Wall Crisis, to Florida when the Cuban Missile Crisis flared, and to Vietnam and Thailand when the conflict there began to broaden. The 27 TFW's 481 TFS was the first F-100 unit to deploy to Tan Son Nhut Air Base, Vietnam. The 481 TFS "Crusaders" flew over 3,000 combat sorties while stationed there.

The mission of Cannon AFB began to change in late 1965. Cannon's tactical mission gave way to that of a training mission as the base became a training ground for F-100 pilots and mechanics in December. Three years later, in December 1968, training Air Liaison Officers and Forward Air Controllers was added to its curriculum. This change brought large numbers of T/AT-33 aircraft to Cannon. Additionally, the 474 TFW transferred to Nellis AFB, Nevada, in September 1965.

During the late 1960s, Cannon AFB's mission began to change back to a tactical one. In July 1969, F-111As from Nellis AFB arrived, on loan, to help train 27 TFW personnel to operate that weapon system. October 1969 brought F- 111E models to the base. Those E-models stayed until they were ferried to Royal Air Force Upper Heyford, England, in July 1971. The first F-111D model arrived on 13 November 1971. Gradually, training for the aging F-100s diminished until the last F-100 left Cannon AFB in June 1972. The A/AT-33s remained until October 1973. When the last T/AT-33 left, the F-111D became the only type aircraft assigned to Cannon AFB. At the same time, the 27 TFW became the only operational unit in the world equipped with the F-111D.

On 28 December 1988, Cannon's expansion began as a result of decisions made by the Secretary of Defense's Commission on Base Realignment and Closures. Expansion-related construction at Cannon continued for many years, although most of the personnel growth was completed by the end of 1993. Construction directly related to base expansion totaled \$161 million.

Before expansion began in 1990, Cannon's population consisted of over 4,000 people: 390 officers, 3,200 enlisted airmen and 450 civilians. After expansion, Cannon's population will be



about 6,000 people: approximately 530 officers, 4,600 enlisted airmen and 900 civilian employees, an increase of approximately 2,000 working people. Expansion brought the base's total military and dependent population, both on and off base, to about 11,300 people.

When all was said and done several things transpired at Cannon. The 27th Tactical Fighter Wing designation was changed to the 27th Fighter Wing and only Cannon flew F-111 airframes. This distinction remained theirs alone until the retirement of the F-111 in 1996. The 428 FS inactivated and the 522 FS, 523 FS and 524 FS transitioned to the F-16. Cannon distinctly became the 100th base to fly the F-16 airframe. On 2 May 1997, the decision was announced to retire the EF-111A, thus ending a twenty-year reign of the F-111 airframe.

Further changes came to Cannon with the arrival of the Republic of Singapore Air Force (RSAF) in 1998. Under the Peace Carvin III agreement RSAF airmen would train alongside American airmen to fly and maintain the unique Block 52 F-16C/D. The new squadron reactivated the colors of the 428 FS and at full strength consisted of 165 personnel.

Change came to Cannon AFB once again, when on 12 May 2005, the Base Realignment and Closure (BRAC) committee unveiled its list of realignments and closures as it related to DoD installations. To the surprise of many, Cannon AFB was one of 10 Air Force installations marked for closure. In reaction to the BRAC announcement a BRAC Commission public hearing was held in an effort to have Cannon AFB removed from the list.

On June 20, 2006, it was announced that Cannon AFB would become the new home of the 16th Special Operations Wing (SOW). On 1 October 2001, the new Special Operations Wing activated at Cannon AFB as the 27 SOW. The re-designation to a Special Operations Wing marked the ninth re-designation in the wing's history.

The re-designation also meant a new mission for the men and women of Cannon AFB. Infiltration, exfiltration and re- supply of special operations forces; air refueling of special operations rotary wing and tilt rotor aircraft; and precision fire support are synonymous with special operations and quite naturally became Cannon AFB's newest mission.

With the mission change came a change in the sounds heard over the eastern plains of New Mexico. Gone was the roar of jet engines, replaced by the soothing hum of reciprocating turboprop engines used by aircraft employed in Air Force Special Operations Command (AFSOC). In August 2007, AFSOC announced the move of the 73rd Special Operations Squadron (SOS) with its newly acquired MC-130W *Combat Spears* from Hurlburt Field to Cannon AFB and the activation of the 318 SOS with its PC-12 *Pilatus*.

Sounds were not the only change at Cannon AFB during the period of changing missions and airframes. The base' elevation also took on a much different appearance. Cannon AFB became the number one base within the contiguous 48 states, in terms of Military Construction dollars.



Many of the existing aircraft hangars required modification in preparation for the wing's new airframes; facilities required address, as well, as many of the current facilities needed attention. New facility construction appeared base wide; new flight simulators; squadron operations buildings; a new consolidated communication facility and a new Dining Facility, capable of handling Cannon's increased growth, were but a few of the many projects the base witnessed in its first 3.5 years as an AFSOC base.

Other developments continued to grow "literally" from the ground up as witnessed with the base' southeast development. Armed with three squadrons of three variants of the venerable C-130 aircraft the need for ramp expansion became an immediate need. Having obtained the necessary construction funds, ramp concrete was poured and hangars were soon visible from the base' industrial area. In October 2012, the wing's AC/MC-130 aircraft appeared on the southeast ramp with newly constructed hangars serving as their backdrop. Not alone in its development, the southeast ramp and aircraft maintenance expansion witnessed the initial stages of growth in the wing's new 96-person dormitory on Cunningham Avenue where two older dormitories once stood.

More than 52 years ago "a pile of lumber in a dusty cornfield, a pigpen, and a chicken coop, both occupied" marked the location of what would become the base headquarters. Today, Cannon AFB, with its newest myriad of airframes and eight boasts the title as the *Western Home of America's Air Commandos*, a key component of the Air Force's most specialized command – AFSOC.



CLOVIS HISTORY

Clovis is located six miles East of Cannon Air Force Base, NM, in a rich agricultural area which produces significant crops of corn, cotton, wheat, sorghum, sugar beets, various vegetables, and other crops. This city of 34,000 is a hub of New Mexico's eastern high plains and west Texas area. It was once called the "Cattle Capital of the Southwest" and is still home to many beef cattle as well as a rapidly growing dairy industry.

Clovis, however, was not always strictly known for agriculture and cattle. It started out as a railroad town, established in 1906 by the Santa Fe Railway. The land was opened to homesteaders and transcontinental rail traffic began in 1907. The railroad was the main business for many years but the opening of the stockyards in 1935 and the establishment of feedlots started to diversify the economy and contributed to the agricultural growth of the area.

In 1951, the reactivation of Clovis Air Force Base (formerly Clovis Army Air Field) added significantly to the community's economy. The development of deep-well irrigations farming in the early 1950's spurred an agricultural boom, which continues today.

The city of Clovis, named for Clovis I, King of the Franks from 461 to 511 A.D., is governed by a city manager and eight commissioners. Beginning in 1996, the citizens of Clovis also elect a mayor.

Annual community events include Pioneer Days, the Clovis Music Festival and the Curry County Fair. Pioneer Days, which is held in June each year, is a week filled with activities such as a PRCA Rodeo, parade, bicycle tour, arts and crafts festival, outhouse race, Little Buckaroo Rodeo, chili cook-off, soccer tournaments, and many other activities. The Clovis Music Festival celebrates the talents of many musicians, such as Buddy Holly, who recorded at the Norman Petty Studios in Clovis and attempts to carry on the tradition of the studio by also featuring some new talents. The Curry County Fair is just what the name denotes, a good "old fashioned" county fair, complete with a lively carnival midway, lots of animals, flowers, crafts, home-baked and home-canned goods competing for the prestigious blue ribbons and 4-H livestock sale.



PORTALES HISTORY

Situated on the high plains of east central New Mexico, Portales is located 12 miles from Cannon AFB. Visitors stroll on the elm tree-lined streets of this picturesque university town and discover the history of cattle barons and an 11,500-year-old Paleo-Indian culture.

The history of Portales reflects the great expansion of our nation westward. Local history dates back before the early Spanish and American settlements to prehistoric days when the area was inhabited by tribes of Plains Indians. In the Blackwater Draw area, scientists have found bones and spearheads of ancient man dating back thousands of years.

In the late 1800's, cowboys driving cattle north up the Fort Sumner Trail camped at a lace where springs gushed from a series of caves resembling a porch across the front of a pueblo-style house, so they named it Portales (Porches) Springs. In 1898, when the railroad came through, a settlement was started near the springs, which took the same name.

Today, Portales is a thriving market town, which retains the charm of its early days. Built concentricity around the traditional "Courthouse Square," Portales offers visitors the opportunity to enjoy small town hospitality with some of the big city amenities and accommodations. Portales offers residents a quality of life unequaled by cities twice its size.